



GBV Administrative Data Toolkit for the Pacific Region Supporting Resource 2i: TEMPLATE Intake and case assessment long form

This is a TEMPLATE Intake Form for provision of services and collection of GBV administrative data for female or child clients. Please change text highlighted in yellow to reflect your specific organization or context. You may delete this text box and replace logo as needed.

CONFIDENTIAL Intake and case management long form

This form is based on the Kiribati SafeNet Initial Intake and Case Management Form (August 2015) and should be modified for local context.













INSTRUCTIONS

- 1. This form should be filled out by a [organisation name] staff member (case manager, health practitioner, social worker or other authorised person providing services to the client victim of gender-based violence). Complete all pages each time a client is referred to your organisation for gender-based violence. That is, if the same client is referred more than once on different dates, please record the information for each referral on separate intake forms. This way we can record information about separate incidents of violence.
- 2. Remind the client that all information will be kept confidential, and they may choose not to answer any of the following questions.
- 3. Ask the client for their consent to use **non-identifiable** information for planning service delivery for victims of violence. This form should be accompanied by a separate consent form for release of information, and the check box ticked at the end of this form.
- 4. Complete this intake form for all incidents of GBV.
- 5. Enter data from this form into [organisation name database] when available.
- 6. Write as much information as you feel is necessary (additional pages with continued narrative may be attached if needed).
- 7. If the client consents to their information being shared, follow [organisation name]'s Information Sharing Protocol.

IMPORTANT: Whenever possible, questions with an asterisk * should always be answered. These questions are part of a minimum essential dataset on gender-based violence.

CLIENT CODE

INTAKE AND CASE MANAGEMENT LONG FORM CONFIDENTIAL

INCIDENT ID

SECTIONS FOR COMPLETION

- 1. ADMINISTRATIVE INFORMATION
- 2. CLIENT INFORMATION
- 3. DETAILS OF THE INCIDENT
- 4. ALLEGED PERPETRATOR INFORMATION

- **5.** PLANNED ACTION / ACTION TAKEN REGARDING
- THIS REPORT
- **6.** ASSESSMENT POINTS
- 7. OVERALL CLIENT SAFETY

1 ADMINISTRATIVE INFORMATION			
*Client name:	*Staff name/code:		*Report by client? Yes No
*Report/interview date (day/month/year): *Incident date (day/month/year). If there are multiple time write the most recent:		•	
*Who is reporting this violence?			
☐ The client			
☐ A family member or friend but the client is here ☐ A family member or friend and the client is NOT here			
☐ A counsellor but the client is here ☐ A counsellor but the client is NOT here			
An elder or church leader but the client is here An elder or church leader but the client is NOT here			
Other (specify):			

2 CLIENT INFORMATION			
*Client age in years:	*Sex of client:	Primary language:	
	Female Male Other		
*Specific needs/vulnerabilities of client (check all that apply): *Client's country/island of origin (or			
☐ None ☐ Unknown ☐ Physical disabi	lity Mental disability	replace with other items):	
Unaccompanied minor Separated of	child Other vulnerable child	[Country A] [Country B]	
[Other]		[Country C] Other (specify):	
"	select one option for each question below	·	
 Does the client have difficulty seeing, even if wearing glasses? 	No difficulty Some difficulty A	lot of difficulty Cannot do at all	
2. Does the client have difficulty hearing, even if using a hearing aid(s)?	☐ No difficulty ☐ Some difficulty ☐ A	Not of difficulty Cannot do at all	
3. Does the client have difficult walking or climbing steps?	☐ No difficulty ☐ Some difficulty ☐ A	lot of difficulty	
4. Does the client have difficulty remembering or concentrating?	☐ No difficulty ☐ Some difficulty ☐ A	Not of difficulty Cannot do at all	
5. Does the client have difficulty with self-care , such as washing all over or dressing?	☐ No difficulty ☐ Some difficulty ☐ A lot of difficulty ☐ Cannot do at all		
6. With their usual language, does the client have difficulty communicating , for example understanding or being understood? No difficulty Some difficulty A lot of difficulty Cannot do at all client have difficulty understanding or being			
*Current marital status: Single Married/Cohabiting Divorced/Separated Religion: Widowed			
*Is the client looking after anyone else? Yes No	Who else is the client looking after?	Is the client working outside of the home: Yes No	
*How many children does the client look after?	*How old is the youngest child? *How old is the oldest child?		
*Is the client pregnant? Yes No	*Does the client have a new baby? Yes No		
*Is the client a child living separately from parents? Yes No			
Has the client been depressed or diagnosed with a mental health issue? Yes No Unknown			
Any other client information:			
Sub-section for child clients (less than 18 years old)			
*Child age in years: *If the client is a child (less than 18 years) do they live alone? Yes No (If 'No', answer the next two questions)			
*If the child client lives with someone, what is the relation between them and the caretaker? □ Parent/Guardian □ Relative □ Spouse/Cohabitating □ Other (specify):			
*What is the caretaker's current marital status?			
☐ Single ☐ Married/Cohabiting ☐ Divorced/Separated ☐ Widowed ☐ Unknown/Not applicable			
Any other child client information:			

3 DETAILS OF THE INCIDENT				
Outdoor setting (e.g., market)	ion (detailed):			*Time incident took place: Morning (sunrise to noon) Afternoon (noon to sunset) Evening/night (sunset to sunrise) Unknown/Not applicable
*Village/area of island the incide				where the incident occurred:
*Account of the incident/Description of the incident (summarise the details of the incident and use the <u>client's words):</u>				
*Did the perpetrator force the client to live somewhere they didn't want to live? Yes No If yes, please provide information about this to explain:				
*Where is the perpetrator now? With police Other (specify)		Unknown	Working 🗌 Sta	ying away with other family or friends
*Type of incident/violence (Pleas ONLY ONE of the options below). Rape (includes gang rape, man Sexual assault (includes atternand all sexual violence/abuse with penetration, and female genital man Physical assault (includes hittislapping, kicking, shoving, etc, the sexual in nature) Forced marriage (includes ear Denial of resources, opportur services (includes denial of inheritearnings, access to education or contraceptives, etc. Reports of ge poverty do not apply) Psychological/Emotional abust threats of physical or sexual violetisolation, harassment/intimidatio or written words of a sexual/men nature, etc.) Non-GBV (specify):	rital rape) npted rape nout nutilation) ng, nt are not ly marriage) nities, or tance, neral se (includes nce, forced n, gestures	 Questions to determine type of incident/violence 1. Did the reported incident involve penetration? If yes → classify the incident as 'Rape'. If no → proceed to the next incident type on the list. 2. Did the reported incident involved unwanted sexual contact? If yes → classify the incident as 'Sexual assault'. If no → proceed to the next incident type on the list. 3. Did the reported incident involve physical assault? If yes → classify the incident as 'Physical assault'. If no → proceed to the next incident type on the list. 4. Was the incident an act of forced marriage? If yes → classify the incident as 'Forced marriage'. If no → proceed to the next incident type on the list. 5. Did the reported incident involve the denial of resources, opportunities or services? If yes → classify the incident as 'Denial of resources, opportunities or services'. 		
Details of the type of incident/vie Slapped or threw something Pushed or shoved Hit with fist or something else Kicked or dragged Choked Burned Threatened the client with a weapon	Threaten Threaten member Threaten member Threaten member Physically	e select any that ed to kill the clic ed to hurt anoth ed to kill anothe ed to hurt/kill a y forced sexual i al intercourse b	ent her family er family pet or animal ntercourse	Forced to do something sexually degrading Psychological or emotional abuse (like calling names or criticising what the client does) Denial of opportunities or services (like education, medicine or opportunity to work) Denial of resources like money

3 DETAILS OF THE INCIDENT (continued)		
Did the client sustain injuries during the incident? No Yes (please specify):	*Did the client die as a result of injuries? Yes No	
*Were weapons involved? Yes No	*What type of weapons were involved?	
*Was the client forced to do something where people paid money for it? Yes No		
*Was this incident a Harmful Traditional Practice? No [Practice 1] [Practice 2] [Practice 3] *Were money, goods, benefits, and/or services exchanged in relation to this incident? Yes No		
*Has the client reported the incident anywhere else? (If yes, specify the type of service(s)) No Yes (specify below) Health/medical services Police/other security service Other (specify): Counselling services Legal assistance services Community organisation Crisis/safe house/shelter		
*Has the client had any previous incidents of GBV perpetrated against them? No Unknown Yes (please provide a brief description):		

4 ALLEGED PERPETRATOR INFORMATION			
*Number of alleged perpetrators:			
If more than 1 perpetrator, please provide an explanation of the situation. If only 1 perpetrator, you may leave this blank.			
Have any of the alleged perpetrators ever had any court orders or bail conditions? No Yes Unknown	If YES, are they currently under any court orders or bail conditions? No Yes Unknown		
	If YES, have they ever violated the court order or bail condition? No Yes Unknown		
Please complete the following questions for the alleged perpe If more than 1 alleged perpetrator, complete SECTION 4B at the			
*Sex of alleged perpetrator:	*Alleged perpetrator age: Adult Minor Unknown		
*Home/place of origin of alleged perpetrator (if known):			
*Alleged perpetrator relationship with client:			
Current husband / wife / boyfriend /girlfriend / de facto	Aunt Religious leader		
Former husband / wife / boyfriend /girlfriend / de facto	☐ Uncle ☐ Police officer		
☐ Mother / stepmother / adoptive mother	☐ Sibling ☐ Work colleague		
Father / stepfather /adoptive father	Adopted sibling Teacher / School official		
Grandparent	Community leader Schoolmate		
☐ Family friend / neighbour ☐ Service provider	☐ No relation ☐ Other (specify):		
Other community member Housemate	Unknown		
*Main occupation of alleged perpetrator: [Occupation 1]	Occupation 2 Other/Unknown Unemployed		
*Does the alleged perpetrator have difficulties with certain activities (please select one option for each question below):			
1. Does the client have difficulty seeing ,	Some difficulty A lot of difficulty Cannot do at all		
2. Does the client have difficulty hearing ,	Some difficulty A lot of difficulty Cannot do at all		
3. Does the client have difficult walking or climbing steps?	Some difficulty A lot of difficulty Cannot do at all		
4. Does the client have difficulty remembering or concentrating?	Some difficulty A lot of difficulty Cannot do at all		
5. Does the client have difficulty with self -care, such as washing all over or dressing?	Some difficulty A lot of difficulty Cannot do at all		
6. Using their usual language, does the client have difficulty communicating , for example understanding or being understood?	Some difficulty A lot of difficulty Cannot do at all		
Any other information relating to this alleged perpetrator:			

5 PLANNED ACTION / ACTION TAKEN REGARDING THIS REPORT					
*Who referred this client to you:					
Health / M	•			Other government service	
☐ Community leader ☐ Psychosocial / Co		ounselling service	ces	Self-referred	
Teacher / S	School official	Legal services			Other (specify):
Safe house	e / shelter / refuge	Livelihood progra	am		
*Was the clier	nt referred to a safehouse /	shelter?	*Was the client referred to a health / medical?		
Yes	☐ No – Service provided	by you	Yes No – Service provided by you		
	☐ No – Service received	prior to this visit		N	No – Service received prior to this visit
	☐ No – Service not applic	cable		N	No – Service not applicable
	☐ No – Referral declined	by survivor		N	No – Referral declined by survivor
	No – Service unavailab	le			lo – Service unavailable
*Was the clier	nt referred to a psychosocia	al service?	*Was the clier	nt refe	rred to a legal service?
Yes	☐ No – Service provided	by you	Yes	N	No – Service provided by you
	No – Service received	prior to this visit		N	No – Service received prior to this visit
	☐ No – Service not applic	cable			No – Service not applicable
	☐ No – Referral declined	by survivor			No – Referral declined by survivor
No – Service unavailable				No – Service unavailable	
Does the clien	t want to pursue legal action	on?	Undecided at ti	ime of	report
*Was the client referred to the police or other type of security actor?		*Was the client referred to an NGO / community program?			
Yes	☐ No – Service provided	by you	Yes	N	No – Service provided by you
	No – Service received	prior to this visit		N	No – Service received prior to this visit
	No − Service not applicable			□ N	No – Service not applicable
☐ No – Referral declined by survivor			□ N	No – Referral declined by survivor	
	☐ No – Service unavailable			□ N	lo – Service unavailable
No – Service unavailable Any other planned action/actions taken: No – Service unavailable No – Service unavailable					

6 ASSESSMENT POINTS				
Describe the client's emotional state Scared / Fearful Sad / Depressed	at the beginning of the in Anxious / Nervo			
Describe the client's emotional state at the end of the interview: Calmer than at the beginning of the interview Similar to that at the start of the interview Other (specify):				
Will the client be safe when they leave? ☐ Yes ☐ Unknown ☐ No → Why not?	when they What actions were taken to ensure the client's safety? Safety plan created Service provider to follow up Referral to safe house Other action taken (specify):			
If raped, have you explained possible to the client? Yes No Not applicable	consequences of rape	Have you explained the possible consequences of rape to the client's caregiver (if the client is under the age of 14)? Yes No Not applicable		
Ask the client if they will give consent for their non-identifiable information to be shared for planning resources and service delivery for victims of violence. No identifying information such as names will be shared. *Did the client give their consent to share their non-identifiable information for reporting purposes? Yes No				
	7 OVERALL CI	LIENT SAFETY		
*Is the perpetrator of abuse with the client now?				
*Is the client afraid of the perpetrator?				
*Is the client afraid to go home?				
*Has physical violence increased in severity or frequency?				
*Has the perpetrator ever physically abused children? Yes Unknown				
*Has the perpetrator ever sexually abused children? Yes No Unknown				
*Have children ever witnessed violence in the home?				
*Is there a weapon in the home? Yes Unknown				
*Has the perpetrator ever threatened to kill someone? Yes No Unknown				
*Has the client ever spoken about or attempted suicide?				
Have there ever been threats of suicide by the perpetrator?				
*Is there alcohol or substance abuse by the client? Yes Unknown				
Is there alcohol or substance abuse by the perpetrator? Yes No Unknown				
Any other client safety information:				

REMINDER

- 1. If more than 1 alleged perpetrator, please complete SECTION 4B (below). If there are no additional perpetrators, you may leave SECTION 4B blank.
- 2. Enter data from this form into [organisation name database] when finalised.
- 3. If the client has consented to their information being shared, follow [organisation name]'s Information Sharing Protocol.

Please complete the following questions for each alleged perpetrator additional to perpetrator 1 described in SECTION 4.

4B INFORMATION FOR ADDITIONAL ALLEGED PERPETRATORS			
(Perpetrator 2)			
*Sex of alleged perpetrator: Female Male Other	*Alleged perpetrator age:		
*Home/place of origin of alleged perpetrator (if known):			
*Alleged perpetrator relationship with client:			
☐ Current husband / wife / boyfriend /girlfriend / de facto	Aunt Religious leader		
Former husband / wife / boyfriend /girlfriend / de facto	☐ Uncle ☐ Police officer		
☐ Mother / stepmother / adoptive mother	☐ Sibling ☐ Work colleague		
Father / stepfather /adoptive father	Adopted sibling Teacher / School official		
Grandparent	Community leader Schoolmate		
Family friend / neighbour Service provider	☐ No relation ☐ Other (specify):		
Other community member Housemate	Unknown		
*Main occupation of alleged perpetrator: [Occupation 1]	Occupation 2 Other/Unknown Unemployed		
*Does the alleged perpetrator have difficulties with certain a	ctivities (please select one option for each question below):		
1. Does the client have difficulty seeing ,	Some difficulty A lot of difficulty Cannot do at all		
2. Does the client have difficulty No difficulty hearing, even if using a hearing aid(s)?	Some difficulty A lot of difficulty Cannot do at all		
3. Does the client have difficult walking No difficulty or climbing steps?	Some difficulty A lot of difficulty Cannot do at all		
4. Does the client have difficulty No difficulty remembering or concentrating?	Some difficulty A lot of difficulty Cannot do at all		
5. Does the client have difficulty with self-care, such as washing all over or dressing?	Some difficulty A lot of difficulty Cannot do at all		
6. Using their usual language, does the client have difficulty communicating , for example understanding or being understood?	Some difficulty A lot of difficulty Cannot do at all		
Any other information relating to this alleged perpetrator:			

4B INFORMATION FOR ADDITIONAL ALLEGED PERPETRATORS (continued)			
(Perpetrator 3)			
*Sex of alleged perpetrator: Female Male Other		*Alleged perpetrator	age: Adult Minor Unknown
*Home/place of origin of alleged perpetra	tor (if known):		
*Alleged perpetrator relationship with clie	ent:		
Current husband / wife / boyfriend /girl	friend / de facto	Aunt	Religious leader
Former husband / wife / boyfriend /girlf	friend / de facto	Uncle	Police officer
Mother / stepmother / adoptive mother	r	Sibling	☐ Work colleague
Father / stepfather /adoptive father		Adopted sibling	Teacher / School official
Grandparent		Community leade	r Schoolmate
Family friend / neighbour Service	e provider	☐ No relation	Other (specify):
Other community member House	mate	Unknown	
*Main occupation of alleged perpetrator:	[Occupation 1]	Occupation 2	Other/Unknown 🔲 Unemployed
*Does the alleged perpetrator have difficu	lties with certain ac	tivities (please select o	one option for each question below):
1. Does the client have difficulty seeing, even if wearing glasses?	No difficulty	Some difficulty A	lot of difficulty
2. Does the client have difficulty hearing, even if using a hearing aid(s)?	☐ No difficulty ☐	Some difficulty A	lot of difficulty
3. Does the client have difficult walking or climbing steps?	☐ No difficulty ☐	Some difficulty A	lot of difficulty
4. Does the client have difficulty remembering or concentrating?	☐ No difficulty ☐	Some difficulty A	lot of difficulty
5. Does the client have difficulty with self-care , such as washing all over or dressing?	☐ No difficulty ☐	Some difficulty A	lot of difficulty 🔲 Cannot do at all
6. Using their usual language, does the client have difficulty communicating, for example understanding or being understood?	No difficulty	Some difficulty A	lot of difficulty
Any other information relating to this alleged perpetrator:			

4B INFORMATION FOR ADDITIONAL ALLEGED PERPETRATORS (continued)		
(Perper	trator 4)	
*Sex of alleged perpetrator: Female Male Other	*Alleged perpetrator age: Adult Minor Unknown	
*Home/place of origin of alleged perpetrator (if known):		
*Alleged perpetrator relationship with client:		
Current husband / wife / boyfriend /girlfriend / de facto	Aunt Religious leader	
Former husband / wife / boyfriend /girlfriend / de facto	Uncle Police officer	
☐ Mother / stepmother / adoptive mother	☐ Sibling ☐ Work colleague	
Father / stepfather /adoptive father	Adopted sibling Teacher / School official	
Grandparent	Community leader Schoolmate	
☐ Family friend / neighbour ☐ Service provider	☐ No relation ☐ Other (specify):	
Other community member Housemate	Unknown	
*Main occupation of alleged perpetrator: [Occupation 1]	Occupation 2 Other/Unknown Unemployed	
*Does the alleged perpetrator have difficulties with certain a	ctivities (please select one option for each question below):	
1. Does the client have difficulty seeing ,	Some difficulty A lot of difficulty Cannot do at all	
2. Does the client have difficulty	Some difficulty A lot of difficulty Cannot do at all	
3. Does the client have difficult walking No difficulty or climbing steps?	Some difficulty A lot of difficulty Cannot do at all	
4. Does the client have difficulty No difficulty remembering or concentrating?	Some difficulty A lot of difficulty Cannot do at all	
5. Does the client have difficulty with self-care, such as washing all over or dressing?	Some difficulty A lot of difficulty Cannot do at all	
6. Using their usual language, does the client have difficulty communicating , for example understanding or being understood?	Some difficulty A lot of difficulty Cannot do at all	
Any other information relating to this alleged perpetrator:		